



# **CODE OF CORPORATE GOVERNANCE**

**2017 - 2018**

### Introduction

“Corporate governance” is about how the Council ensures that it is doing things right, in the right way, for the right people, in a timely, inclusive, open, honest and accountable manner. Good governance enables the Council to define and pursue its vision more effectively. It leads to improvements in management, performance, stewardship of public money, public engagement, outcomes for individuals and the community. It ensures that appropriate mechanisms are in place for control and risks and opportunities are managed effectively.

The Council’s corporate governance has been developed in accordance with the principles outlined in the framework and guidance notes for CIPFA/SOLACE “Delivering Good Governance in Local Government’ (2016). Each local authority is required to develop and maintain an up to date Code of Corporate Governance (“the Code”) and to prepare an Annual Governance Statement in order to report publicly on its compliance with the Code.

## Code of Corporate Governance

### Core Governance Principles

The CIPFA/SOLACE framework identifies seven core principles against which local authorities should review their existing corporate governance arrangements and develop and maintain a local code of governance. Each core principle has a number of supporting principles which in turn have a range of specific requirements that apply across the range of Council business.

The CIPFA/SOLACE “Delivering Good Governance in Local Government” principles are:

**Core Principle 1:** Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law

**Core Principle 2:** Ensuring openness and comprehensive stakeholder engagement

**Core Principle 3:** Defining outcomes in terms of sustainable economic, social and environmental benefits

**Core Principle 4:** Determining the interventions necessary to optimise the achievement of the intended outcomes

**Core Principle 5:** Developing the Authority’s capacity, including the capability of its leadership and the individuals within it

**Core Principle 6:** Managing risks and performance through robust internal control and strong public financial management

**Core Principle 7:** Implementing good practices in transparency, reporting, and audit to deliver effective accountability

To achieve good governance, the authority should be able to demonstrate that it is complying with the core and supporting principles contained in the CIPFA/SOLACE Framework. Ipswich Borough Council (IBC) has therefore developed and aims to maintain a local code of governance appropriate to its circumstances comprising of the following requirements for best practice.

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### Core Principle 1

#### **Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law**

Local government organisations are accountable not only for how much they spend, but also for how they use the resources under their stewardship. This includes accountability for outputs, both positive and negative, and for the outcomes they have achieved. In addition, they have an overarching responsibility to serve the public interest in adhering to the requirements of legislation and government policies. It is essential that, as a whole, they can demonstrate the appropriateness of all their actions across all activities and have mechanisms in place to encourage and enforce adherence to ethical values and to respect the rule of law

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>A - Behaving with integrity</b></p> <ul style="list-style-type: none"> <li>▪ Ensuring members and officers behave with integrity and lead a culture where acting in the public interest is visibly and consistently demonstrated thereby protecting the reputation of the organisation</li> <li>▪ Ensuring members take the lead in establishing specific standard operating principles or values for the organisation and its staff and that they are communicated and understood. These should build on the Seven Principles of Public Life (the Nolan Principles)</li> <li>▪ Leading by example and using the above standard operating principles or values as a framework for decision making and other actions</li> <li>▪ Demonstrating, communicating and embedding the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively</li> </ul>	<p> <a href="#">Corporate Plan - Building a Better Ipswich</a>  <a href="#">Councillor Officer Protocol</a>  <a href="#">Officer Councillor Protocol</a>            Codes of Conduct - <a href="#">Councillors / Employees</a>            HR Policies            Harassment Policy            Compliance with ethical standards            Internal Fraud Plan            Internal Audit Plan            Code of Corporate Governance            Complaints monitoring            Financial Regulations / <a href="#">Financial Standing Orders</a>            S151 Officer            Internal Audit role            Terms of Reference for Committees - <a href="#">Constitution</a>  <a href="#">Statement of Community Involvement</a>            Hospitality Protocol            Whistleblowing Policy            Anti Fraud &amp; Corruption Policy / Anti Bribery Policy            Register of Interests            Equality Policy         </p>	<p>Part 5, Section 3 Part 5, Section 4 Part 5, Sections 1 &amp; 2</p> <p>Policies - IBC Intranet</p> <p>Policies - IBC Intranet</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>B - Demonstrating strong commitment to ethical values</i></b></p> <ul style="list-style-type: none"> <li>▪ Seeking to establish, monitor and maintain the organisations ethical standards and performance</li> <li>▪ Underpinning personal behaviour with ethical values and ensuring they permeate all aspects of the organisation's culture and operation</li> <li>▪ Developing and maintaining robust policies and procedures which place emphasis on agreed ethical values</li> <li>▪ Ensuring that external providers of services on behalf of the organisation are required to act with integrity and in compliance with ethical standards expected by the organisation</li> </ul>	<p><a href="#">Corporate Plan - Building a Better Ipswich</a>            Codes of Conduct - <a href="#">Councillors</a> / <a href="#">Employees</a>            HR Policies            Harassment Policy            Partnership Framework            Partnership Register            Area Committees:   - <a href="#">Central</a>                               - <a href="#">South East</a>                                              - <a href="#">North East</a>                               - <a href="#">South West</a>                                              - <a href="#">North West</a></p> <p>Terms of Reference for Committees - <a href="#">Constitution</a>            Internal Audit role            Procurement process – how to start (step by step guide)            Open &amp; Transparent procurement  <a href="#">Transparency in Procurement &amp; Contracting</a>  <a href="#">Public procurement – the basics</a>  <a href="#">Financial Standing Orders - Constitution</a></p>	<p>Policies - IBC Intranet</p> <p>Framework / Register – IBC Intranet</p> <p>IBC Intranet            IBC Intranet</p> <p>Financial Standing Orders - further guidance IBC Intranet</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>C - Respecting the rule of law</b></p> <ul style="list-style-type: none"> <li>▪ Ensuring members and staff demonstrate a strong commitment to the rule of the law as well as adhering to relevant laws and regulations</li> <li>▪ Creating the conditions to ensure that the statutory officers, other key postholders, and councillors, are able to fulfil their responsibilities in accordance with legislative and regulatory requirements</li> <li>▪ Striving to optimise the use of the full powers available for the benefit of citizens, communities and other stakeholders</li> <li>▪ Dealing with breaches of legal and regulatory provisions effectively</li> <li>▪ Ensuring corruption and misuse of power are dealt with effectively</li> </ul>	<p><a href="#">Constitution</a>            Financial Regulations / <a href="#">Standing Orders</a>            Head of Paid Service function            Section 151 Officer            Scheme of Delegations            Role of Internal Audit            Area Committees:   - <a href="#">Central</a>                           - <a href="#">South East</a>                                              - <a href="#">North East</a>                           - <a href="#">South West</a>                                              - <a href="#">North West</a></p> <p>Consultation Strategy            Counter Fraud            Codes of Conduct - <a href="#">Councillors</a> / <a href="#">Employees</a>            HR Policies  <a href="#">Governance assurance</a>            Anti Fraud &amp; Corruption Policy            Anti Bribery Policy  <a href="#">Standing Orders</a>            Terms of Reference for Committees - <a href="#">Constitution</a>            Monitoring Officer role/responsibilities</p>	<p>IBC Intranet</p> <p>IBC Intranet</p> <p>IBC Intranet</p> <p>IBC Intranet</p>

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### Core Principle 2

#### Ensuring openness and comprehensive stakeholder engagement

Local government is run for the public good, organisations therefore should ensure openness in their activities. Clear, trusted channels of communication and consultation should be used to engage effectively with all groups of stakeholders, such as individual citizens and service users, as well as institutional stakeholders

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>A - Openness</b></p> <p>Ensuring an open culture through demonstrating, documenting and communicating the organisation's commitment to openness</p> <ul style="list-style-type: none"> <li>▪ Making decisions that are open about actions, plans, resource use, forecasts, outputs and outcomes. The presumption is for openness. If that is not the case, a justification for the reasoning for keeping a decision confidential should be provided</li> <li>▪ Providing clear reasoning and evidence for decisions in both public records and explanations to stakeholders and being explicit about the criteria, rationale and considerations used. In due course, ensuring that the impact and consequences of those decisions are clear</li> <li>▪ Using formal and informal consultation and engagement to determine the most appropriate and effective interventions/courses of action</li> </ul>	<p><a href="#">Executive - List of Forthcoming Decisions</a>  <a href="#">Open Data and Transparency</a>  <a href="#">Financial Strategy &amp; Medium Term Financial Plan</a>  <a href="#">Strategic Overview &amp; Scrutiny Committee</a>            Strategic Overview &amp; Scrutiny Committee <a href="#">Call-in procedure</a>  <a href="#">Officer Decisions published</a></p> <p>Area Committees:    - <a href="#">Central</a>                                - <a href="#">South East</a>                                      - <a href="#">North East</a>                                        - <a href="#">South West</a>                                      - <a href="#">North West</a></p> <p>Social Media Strategy  <a href="#">IBC website</a>  <a href="#">Ipswich Angle</a></p> <p>Engagement via Twitter, Facebook            e-newsletter – Ipswich Direct</p>	

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>B - Engaging comprehensively with institutional stakeholders</b>  <i>(institutional stakeholders are the other local organisations that local government needs to work with to improve services and outcomes (such as commercial partners and suppliers as well as other public or third sector organisations) or organisations to which they are accountable)</i></p> <ul style="list-style-type: none"> <li>▪ Effectively engaging with institutional stakeholders to ensure that the purpose, objectives and intended outcomes for each stakeholder relationship are clear so that outcomes are achieved successfully and sustainably</li> <li>▪ Developing formal and informal partnerships to allow for resources to be used more efficiently and outcomes achieved more effectively</li> <li>▪ Ensuring that partnerships are based on:               <ul style="list-style-type: none"> <li>- trust</li> <li>- a shared commitment to change</li> <li>- a culture that promotes and accepts challenge among partners</li> </ul>               and that the added value of partnership working is explicit             </li> </ul>	<p>Partnership Framework            For each partnership the Council asks that there is:</p> <ul style="list-style-type: none"> <li>- a clear statement of the partnership principles and objectives</li> <li>- clarity of each partner's role within the partnership</li> <li>- definition of roles of partnership board Councillors</li> <li>- line management responsibilities for staff who support the partnership</li> <li>- a statement of funding sources for joint projects and clear accountability for proper financial administration</li> <li>- a protocol for dispute resolution within the partnership</li> </ul> <p>Partnership Register  <a href="#">Corporate Plan - Building a Better Ipswich</a>            Budgets            Operational Planning process            Business Planning process            Monthly and quarterly monitoring of performance indicators and risk management            Codes of Conduct - <a href="#">Councillors</a> / <a href="#">Employees</a>            Community Consultation</p>	<p>Framework &amp; Register – IBC Intranet</p> <p>Part 5, Sections 1 &amp; 2</p>



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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>C - Engaging with individual citizens and service users effectively</i></b></p> <ul style="list-style-type: none"> <li>▪ Establishing a clear policy on the type of issues that the organisation with meaningfully consult with or involve communities, individual citizens, service users and other stakeholders to ensure that service (or other) provision is contributing towards the achievement of intended outcomes</li> <li>▪ Ensuring that communication methods are effective and that members and officers are clear about their roles with regard to community engagement</li> <li>▪ Encouraging, collecting and evaluating the views and experiences of communities, citizens, service users and organisations of different backgrounds including reference to future needs</li> <li>▪ Implementing effective feedback mechanisms in order to demonstrate how views have been taken into account</li> <li>▪ Balancing feedback from more active stakeholder groups with other stakeholder groups to ensure inclusivity</li> <li>▪ Taking account of the impact of decisions on future generations of tax payers and service users</li> </ul>	<p>Community Consultation  <a href="#">Corporate Plan - Building a Better Ipswich Area Committees</a>  <a href="#">Executive - List of Forthcoming Decisions</a>  <a href="#">Strategic Overview &amp; Scrutiny Committee</a>  <a href="#">IBC website</a>  <a href="#">Ipswich Angle</a>                      Engagement via Twitter, Facebook                      e-newsletter – Ipswich Direct</p>	

## Code of Corporate Governance

### Core Principle 3

#### Defining outcomes in terms of sustainable economic, social and environmental benefits

The long-term nature and impact of many of local government's responsibilities mean that it should define and plan outcomes and that these should be sustainable. Decisions should further the organisation's purpose, contribute to intended benefits and outcomes, and remain within the limits of authority and resources. Input from all groups of stakeholders, including citizens, service users, and institutional stakeholders, is vital to the success of this process and in balancing competing demands when determining priorities for the finite resources available

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>A - Defining outcomes</b></p> <ul style="list-style-type: none"> <li>▪ Having a clear vision, which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation's overall strategy, planning and other decisions</li> <li>▪ Specifying the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer</li> <li>▪ Delivering defined outcomes on a sustainable basis within the resources that will be available</li> <li>▪ Identifying and managing risks to the achievement of outcomes</li> <li>▪ Managing service users' expectations effectively with regard to determining priorities and making the best use of the resources available</li> </ul>	<p><a href="#">Corporate Plan - Building a Better Ipswich</a>            Monthly and quarterly monitoring of performance indicators and risk management via the Council's Performance Manager System  <a href="#">Complaints procedure</a>  <a href="#">Statement of Community Involvement</a>            Operational Planning process            Business Planning process  <a href="#">Financial Strategy / Medium Term Financial Plan</a>            Record of Decision Making  <a href="#">Corporate Risk Register</a>  <a href="#">Risk Management Strategy</a></p>	<p>Agenda item 40.            Agenda item 41.</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>B - Sustainable economic, social and environmental benefits</i></b></p> <ul style="list-style-type: none"> <li>▪ Considering and balancing the combined economic, social and environmental impact of policies and plans when taking decisions about service provision</li> <li>▪ Taking a longer-term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation’s intended outcomes and short-term factors such as the political cycle or financial constraints</li> <li>▪ Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs</li> <li>▪ Ensuring fair access to services</li> </ul>	<p> <a href="#">Corporate Plan - Building a Better Ipswich</a>  <a href="#">Financial Strategy / Medium Term Financial Plan</a>  <a href="#">Risk Management Strategy</a>  <a href="#">Freedom of Information requests - Frequently requested information</a>            Record of Decision Making  <a href="#">Officer Decisions published</a>  <a href="#">Executive - List of Forthcoming Decisions</a>            Customer Access Strategy            Business and Operational Planning         </p>	<p>Agenda item 41.</p> <p>Senior Managers Group meetings – PESTLE &amp; SWOT analyses in business and operational planning</p>

Core Principle 4

**Determining the interventions necessary to optimise the achievement of the intended outcomes**

Local government achieves its intended outcomes by providing a mixture of legal, regulatory, and practical interventions (courses of action). Determining the right mix of these courses of action is a critically important strategic choice that local government has to make to ensure intended outcomes are achieved. They need robust decision-making mechanisms to ensure that their defined outcomes can be achieved in a way that provides the best trade-off between the various types of resource inputs while still enabling effective and efficient operations. Decisions made need to be reviewed frequently to ensure that achievement of outcomes is optimised

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>A - Determining interventions</b></p> <ul style="list-style-type: none"> <li>▪ Ensuring decision makers receive objective and rigorous analysis of a variety of options indicating how intended outcomes would be achieved and associated risks. Therefore ensuring best value is achieved however services are provided</li> <li>▪ Considering feedback from citizens and service users when making decisions about service improvements or where services are no longer required in order to prioritise competing demands within limited resources available including people, skills, land and assets and bearing in mind future impacts</li> </ul>	<p>Corporate Delivery Plan process (from Business and Operational Planning)  <a href="#">Risk Management Strategy</a>  <a href="#">Audit &amp; Governance Committee Executive</a>  <a href="#">Strategic Overview &amp; Scrutiny Committee</a></p>	<p>Agenda item 41.</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>B - Planning interventions</i></b></p> <ul style="list-style-type: none"> <li>▪ Establishing and implementing robust planning and control cycles that cover strategic and operational plans, priorities and targets</li> <li>▪ Engaging with internal and external stakeholders in determining how services and other courses of action should be planned and delivered</li> <li>▪ Considering and monitoring risks facing each partner when working collaboratively, including shared risks</li> <li>▪ Ensuring arrangements are flexible and agile so that the mechanisms for delivering goods and services can be adapted to changing circumstances</li> <li>▪ Establishing appropriate key performance indicators (KPIs) as part of the planning process in order to identify how the performance of services and projects is to be measured</li> <li>▪ Ensuring capacity exists to generate the information required to review service quality regularly</li> <li>▪ Preparing budgets in accordance with objectives, strategies and the medium term financial plan</li> <li>▪ Informing medium and long-term resource planning by drawing up realistic estimates of revenue and capital expenditure aimed at developing a sustainable funding strategy</li> </ul>	<p>Business Planning process Operational Planning process Partnership Framework <a href="#">Risk Management Strategy</a> Project Management process <a href="#">Financial Standing Orders</a> <a href="#">Financial Strategies / Medium Term Financial Plan</a> <a href="#">Capital Programme process</a> Performance Manager System CMT Dashboard</p>	<p>IBC Intranet Agenda item 41. Intranet workspace Part 4, Section 10</p> <p>Quarterly performance monitoring</p> <p>Monthly performance monitoring by Corporate Management Team</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>C - Optimising achievement of intended outcomes</i></b></p> <ul style="list-style-type: none"> <li>▪ Ensuring the medium term financial strategy integrates and balances service priorities, affordability and other resource constraints</li> <li>▪ Ensuring the budgeting process is all-inclusive, taking into account the full cost of operations over the medium and longer term</li> <li>▪ Ensuring the medium term financial strategy sets the context for ongoing decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for outcomes to be achieved while optimising resource usage</li> <li>▪ Ensuring the achievement of 'social value' through service planning and commissioning</li> </ul>	<p><a href="#">Financial Strategies / Medium Term Financial Plan</a>            Budget setting process            Business Planning process            Operational Planning process            Zero-based Budgeting through the Business Planning process</p>	

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### Core Principle 5

#### **Developing the Authority's capacity, including the capability of its leadership and the individuals within it**

Local government needs appropriate structures and leadership, as well as people with the right skills, appropriate qualifications and mindset, to operate efficiently and effectively and achieve intended outcomes within the specified periods. A local government organisation must ensure that it has both the capacity to fulfil its own mandate and to make certain that there are policies in place to guarantee that its management has the operational capacity for the organisation as a whole.

Because both individuals and the environment in which an organisation operates will change over time, there will be a continuous need to develop its capacity as well as the skills and experience of individual staff members.

Leadership in local government is strengthened by the participation of people with many different types of backgrounds, reflecting the structure and diversity of communities.

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>A - Developing the Authority's capacity</b></p> <ul style="list-style-type: none"> <li>▪ Reviewing operations, performance and use of assets on a regular basis to ensure their continuing effectiveness</li> <li>▪ Improving resource use through appropriate application of techniques such as benchmarking and other options in order to determine how resources are allocated so that defined outcomes are achieved effectively and efficiently</li> <li>▪ Recognising the benefits of partnerships and collaborative working where added value can be achieved</li> <li>▪ Developing and maintaining an effective workforce plan to enhance the strategic allocation of resources</li> </ul>	<p>Monthly and quarterly performance monitoring            LG Inform Benchmark Club - quarterly            Business Planning process            Operational Planning process            Employee Engagement process/plans            Partnership Framework            Senior Managers Group            Managers group            Workforce planning            HR Policies            Agile programme - changing the way in which the organisation works. Agile working empowers a workforce to work where, when and how they choose to make the most efficient use of their time to best meet the needs of our customers, the needs of the service and staff. The way we work is changing. Our customers, partners and staff expect connection, communication and collaboration.</p>	<p>LGInform website</p> <p>IBC Intranet</p> <p>Monthly Senior Managers Group;            6-monthly Managers group meetings</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>B - Developing the capability of the Authority's leadership and other individuals</i></b></p> <ul style="list-style-type: none"> <li>▪ Developing protocols to ensure that elected and appointed leaders negotiate with each other regarding their respective roles early on in the relationship and that a shared understanding of roles and objectives is maintained</li> <li>▪ Publishing a statement that specifies the types of decisions that are delegated and those reserved for the collective decision making of the governing body</li> <li>▪ Ensuring the leader and the chief executive have clearly defined and distinctive leadership roles within a structure whereby the chief executive leads in implementing strategy and managing the delivery of services and other outputs set by councillors and each provides a check and a balance for each other's authority</li> <li>▪ Developing the capabilities of members and senior management to achieve effective leadership and to enable the organisation to respond successfully to changing legal and policy demands as well as economic, political and environmental changes and risks by:</li> </ul>	<p><a href="#">Constitution</a>  Record of Decisions  <a href="#">Councillor / Officer protocol</a>  Codes of Conduct - <a href="#">Councillors / Employees</a>  <a href="#">Scheme of Delegation</a> (Constitution)  <a href="#">Standing Orders</a>  <a href="#">Forthcoming Decisions List</a>  <a href="#">Officer Decisions</a>  Learning &amp; Development  Induction programme for Councillors / Employees  Councillor training programme  Portfolio Holder responsibility for Performance Indicators and Risks - Performance Manager System  <a href="#">6-monthly performance reporting to Portfolio Holders and Strategic Overview &amp; Scrutiny Committee</a>  Management Competencies  Officer Performance &amp; Development</p>	<p>Part 5, Sections 3 &amp; 4  Part 5, Sections 1 &amp; 2  Part 3, Section 5  Part 4, Sections 9 &amp; 10</p> <p>Councillor training programme - full programme to be developed 2018/19.</p> <p>Agenda item 42.</p> <p>HR Performance System</p>



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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<ul style="list-style-type: none"> <li>- ensuring councillors and staff have access to appropriate induction tailored to their role and that ongoing training and development matching individual and organisational requirements is available and encouraged</li> <li>- ensuring councillors and officers have the appropriate skills, knowledge, resources and support to fulfil their roles and responsibilities and ensuring that they are able to update their knowledge on a continuing basis</li> <li>- ensuring personal, organisational and system-wide development through shared learning, including lessons learnt from governance weaknesses both internal and external</li> </ul> <ul style="list-style-type: none"> <li>▪ Ensuring that there are structures in place to encourage public participation</li> <li>▪ Taking steps to consider the leadership's own effectiveness and ensuring leaders are open to constructive feedback from peer review and inspections</li> <li>▪ Holding staff to account through regular performance reviews which take account of training or development needs</li> <li>▪ Ensuring arrangements are in place to maintain the health and wellbeing of the workforce and support individuals in maintaining their own physical and mental wellbeing</li> </ul>	<p>Employee Survey            Employee Engagement process  <a href="#">Petitions</a>  <a href="#">Area Committees</a>            Area Housing Panels            Councillor development            One-to-one meetings            Portfolio Holder meetings  <a href="#">Executive reports in Portfolio Holder name</a>  <a href="#">Strategic Overview &amp; Scrutiny Committee</a> and <a href="#">Call-in process</a>            Community Consultations            Social Media Strategy  <a href="#">Committees / Sub-Committees - agenda / minutes</a></p>	<p>Through Business and Operational Planning</p> <p>IBC Intranet</p>

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### Core Principle 6

#### Managing risks and performance through robust internal control and strong public financial management

Local government needs to ensure that the organisations and governance structures that it oversees have implemented, and can sustain, an effective performance management system that facilitates effective and efficient delivery of planned services. Risk management and internal control are important and integral parts of a performance management system and are crucial to the achievement of outcomes. Risk should be considered and addressed as part of all decision making activities.

A strong system of financial management is essential for the implementation of policies and the achievement of intended outcomes, as it will enforce financial discipline, strategic allocation of resources, efficient service delivery and accountability.

It is also essential that a culture and structure for scrutiny are in place as a key part of accountable decision making, policy making and review. A positive working culture that accepts, promotes and encourages constructive challenge is critical to successful scrutiny and successful service delivery. Importantly, this culture does not happen automatically, it requires repeated public commitment from those in authority.

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>A - Managing risk</b></p> <ul style="list-style-type: none"> <li>▪ Recognising that risk management is an integral part of all activities and must be considered in all aspects of decision making</li> <li>▪ Implementing robust and integrated risk management arrangements and ensuring that they are working effectively</li> <li>▪ Ensuring that responsibilities for managing individual risks are clearly allocated</li> </ul>	<p><a href="#">Risk Management Strategy</a>  <a href="#">Corporate Risk Register</a>            Corporate Risks are 'owned' by individual Heads of Service            Committee reports include an assessment on risk management arrangements            Project management process includes risk registers for individual projects            Business and Operational plans include service area/aim risk management arrangements            CMT Dashboard</p>	<p>Agenda item 41.            Agenda item 40.</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>B - Managing performance</b></p> <ul style="list-style-type: none"> <li>▪ Monitoring service delivery effectively including planning, specification, execution and independent post implementation review</li> <li>▪ Making decisions based on relevant, clear objective analysis and advice pointing out the implications and risks inherent in the organisation's financial, social and environmental position and outlook</li> <li>▪ Ensuring an effective scrutiny or oversight function is in place which provides constructive challenge and debate on policies and objectives before, during and after decisions are made thereby enhancing the organisation's performance and that of any organisation for which it is responsible</li> </ul> <p>(Or, for a committee system) Ensuring effective and constructive challenge and debate on policies and objectives to support balanced and effective decision making</p> <ul style="list-style-type: none"> <li>▪ Providing members and senior management with regular reports on service delivery plans and on progress towards outcome achievement</li> <li>▪ Ensuring there is consistency between specification stages (such as budgets) and post implementation reporting (eg financial statements)</li> </ul>	<p><a href="#">Corporate Plan - Building a Better Ipswich</a> Performance Manager System Strategic Overview &amp; Scrutiny Committee</p> <ul style="list-style-type: none"> <li>- <a href="#">Terms of Reference</a></li> <li>- <a href="#">Work programme</a></li> <li>- <a href="#">Agenda / Minutes</a></li> <li>- <a href="#">Call-in process</a></li> </ul> <p><a href="#">Council Committees / Sub-Committees - Agenda / Minutes</a> <a href="#">Area Committees</a> <a href="#">Forthcoming Decisions List</a> Business Planning process Operational Planning process CMT Corporate Performance Dashboard</p>	

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>C - Robust internal control</b></p> <ul style="list-style-type: none"> <li>▪ Aligning the risk management strategy and policies on internal control with achieving objectives</li> <li>▪ Evaluating and monitoring risk management and internal control on a regular basis</li> <li>▪ Ensuring effective counter fraud and anti-corruption arrangements are in place</li> <li>▪ Ensuring additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor</li> <li>▪ Ensuring an audit committee or equivalent group/function, which is independent of the executive and accountable to the governing body:               <ul style="list-style-type: none"> <li>- provides a further source of effective assurance regarding arrangements for managing risk and maintaining an effective control environment</li> <li>- that its recommendations are listened to and acted upon</li> </ul> </li> </ul>	<p><a href="#">Corporate Risk Register</a></p> <ul style="list-style-type: none"> <li>- monitored monthly through CMT</li> <li>- twice-yearly through Audit &amp; Governance Committee</li> </ul> <p><a href="#">Audit &amp; Governance Committee Terms of Reference</a></p> <p>Anti Fraud &amp; Anti Corruption Policy            Register of Interests            Register of Gifts &amp; Hospitality            Anti Bribery Policy            Internal Fraud Plan            Internal Audit Plan            Business Continuity plans</p>	<p>Agenda item 40.</p> <p>IBC Intranet</p>

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>D - Managing data</i></b></p> <ul style="list-style-type: none"> <li>▪ Ensuring effective arrangements are in place for the safe collection, storage, use and sharing of data, including processes to safeguard personal data</li> <li>▪ Ensuring effective arrangements are in place and operating effectively when sharing data with other bodies</li> <li>▪ Reviewing and auditing regularly the quality and accuracy of data used in decision making and performance monitoring</li> </ul>	<p>IT policies, ensuring compliance with mandatory PCI / PSN requirements            Freedom of Information Act, Data Protection Act – training redesigned to take account of changes in the law, ie: the General Data Protection Regulations            Internal Audit            Partnership Framework            Data Quality guidance            Data Protection Compliance</p>	<p>2018/19 changing risks and opportunities around information governance; the Council is actively working on continued compliance</p>
<p><b><i>E - Strong public financial management</i></b></p> <ul style="list-style-type: none"> <li>▪ Ensuring financial management supports both long term achievement of outcomes and short term financial and operational performance</li> <li>▪ Ensuring well developed financial management is integrated at all levels of planning and control including management of financial risks and controls</li> </ul>	<p><a href="#">Financial Strategies / Medium Term Financial Plan</a>            Financial systems            Capital Programme process            Business Planning process            Operational Planning process</p>	<p>IBC Intranet</p>

## Code of Corporate Governance

### Core Principle 7

#### Implementing good practices in transparency, reporting, and audit to deliver effective accountability

Accountability is about ensuring that those making decisions and delivering services are answerable for them. Effective accountability is concerned not only with reporting on actions completed, but also ensuring that stakeholders are able to understand and respond as the organisation plans and carries out its activities in a transparent manner. Both external and internal audit contribute to effective accountability

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<p><b><i>A - Implementing good practice in transparency</i></b></p> <ul style="list-style-type: none"> <li>▪ Writing and communicating reports for the public and other stakeholders in a fair, balanced and understandable style appropriate to the intended audience and ensuring that they are easy to access and interrogate</li> <li>▪ Striking a balance between providing the right amount of information to satisfy transparency demands and enhance public scrutiny while not being too onerous to provide and for users to understand</li> </ul>	<p><a href="#">Council Committees / Sub-Committees - Agenda / Minutes</a>  <a href="#">Area Committees</a>  <a href="#">Forthcoming Decisions List</a>  <a href="#">Open Data and Transparency</a>  <a href="#">Freedom of Information requests - Frequently requested information</a>  <a href="#">Strategic Overview &amp; Scrutiny Committee</a>  <a href="#">Audit &amp; Governance Committee</a></p>	

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CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b><i>B - Implementing good practices in reporting</i></b></p> <ul style="list-style-type: none"> <li>▪ Reporting at least annually on performance, value for money and stewardship of resources to stakeholders in a timely and understandable way</li> <li>▪ Ensuring members and senior management own the results reported</li> <li>▪ Ensuring robust arrangements for assessing the extent to which the principles contained in this framework have been applied and publishing the results on this assessment, including an action plan for improvement and evidence to demonstrate good governance (the annual governance statement)</li> <li>▪ Ensuring that this framework is applied to jointly managed or shared service organisations as appropriate</li> <li>▪ Ensuring the performance information that accompanies the financial statements is prepared on a consistent and timely basis and the statements allow for comparison with other similar organisations</li> </ul>	<p><a href="#">Corporate Plan - Building a Better Ipswich</a>            Monitoring the delivery of the corporate plan priorities through:            Performance Framework Cycle            Monthly and quarterly performance monitoring through CMT, Portfolio Holders and Strategic Overview &amp; Scrutiny Committee            LGINform Benchmark Club - quarterly monitoring/reporting            Business and Operational Plans 6-monthly review  <a href="#">Corporate Risk Register</a>  <a href="#">Annual Governance Statement</a>  <a href="#">Code of Corporate Governance</a></p>	<p>Agenda item 40.</p>

## Code of Corporate Governance

CIPFA/SOLACE Supporting Principles	Evidence that the Council complies with these requirements	Evidence / Further action required
<p><b>C - Assurance and effective accountability</b></p> <ul style="list-style-type: none"> <li>▪ Ensuring that recommendations for corrective action made by external audit are acted upon</li> <li>▪ Ensuring an effective internal audit service with direct access to members is in place, providing assurance with regard to governance arrangements and that recommendations are acted upon</li> <li>▪ Welcoming peer challenge, reviews and inspections from regulatory bodies and implementing recommendations</li> <li>▪ Gaining assurance on risks associated with delivering services through third parties and that this is evidenced in the annual governance statement</li> <li>▪ Ensuring that when working in partnership, arrangements for accountability are clear and the need for wider public accountability has been recognised and met</li> </ul>	<p><a href="#">Annual Governance Statement</a>  <a href="#">Code of Corporate Governance</a>            Internal Audit            External Audit            Partnership Framework</p>	