

Introduction to the Role of the Professional Taxi and Private Hire Driver

Overview of course

We are pleased to be able to offer in partnership with Ipswich Borough Council, the 'Introduction to the Role of the Professional Taxi and Private Hire Driver'.

This course is intended for candidates who either work or wish to pursue a career as licenced taxi driver in the passenger transport sector.

The course will be delivered over 2 full days at Suffolk New College in Ipswich.

To register interest on this course please contact us on 01473 382425 or via email kelseyvincent@suffolk.ac.uk

Entry requirements

There are no formal entry requirements for this course, but delegates will be required to have a good understanding of English.

Qualifications

Upon successful completion of the course, delegates will receive a jointly endorsed certificate from Ipswich Borough Council and Suffolk New College.

Further course detail

Course content will include the following topics:

- Health and Safety in the taxi and private hire work environment
- Road safety when driving passengers in a taxi or private hire vehicle
- Professional customer service in the taxi and private hire industry
- Taxi and private hire vehicle maintenance and safety inspections
- The regulatory framework of the taxi and private hire industry
- Taxi and private hire services for passengers who require assistance
- Routes and fares in the taxi and private hire vehicle industries
- Transporting of parcels, luggage and other items in the taxi and private hire industries
- Transporting of children and young persons by taxi or private hire vehicles

Delegates will also undertake a multiple choice assessment at the end of the training.

Price

£160